

# Emergency Broadband Benefit

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The Emergency Broadband Benefit is an [FCC program \(/emergency-broadband-benefit-program\)](#) to help families and households struggling to afford internet service during the COVID-19 pandemic. This new benefit will connect eligible households to jobs, critical healthcare services, virtual classrooms, and so much more.

## About the Emergency Broadband Benefit

The Emergency Broadband Benefit will provide a discount of up to \$50 per month towards broadband service for eligible households and up to \$75 per month for households on qualifying Tribal lands. Eligible households can also receive a one-time discount of up to \$100 to purchase a laptop, desktop computer, or tablet from participating providers if they contribute more than \$10 and less than \$50 toward the purchase price.

The Emergency Broadband Benefit is limited to one monthly service discount and one device discount per household.

## Who Is Eligible for the Emergency Broadband Benefit Program?

### EBB: What It Is & How It Works

Emergency Broadband Benefit – ...



FCC Acting Chairwoman Jessica Rosenworcel gives an overview of the Emergency Broadband Benefit.



A household is eligible if a member of the household meets *one* of the criteria below:

- Has an income that is at or below 135% of the [Federal Poverty Guidelines](https://aspe.hhs.gov/poverty-guidelines) (<https://aspe.hhs.gov/poverty-guidelines>) or participates in certain assistance programs, such as SNAP, Medicaid, or [Lifeline \(/lifeline-consumers\)](#);
- Approved to receive benefits under the free and reduced-price school lunch program or the school breakfast program, including through the USDA Community Eligibility Provision in the 2019-2020 or 2020-2021 school year;
- Received a Federal Pell Grant during the current award year;
- Experienced a substantial loss of income due to job loss or furlough since February 29, 2020 and the household had a total income in 2020 at or below \$99,000 for single filers and \$198,000 for joint filers; or
- Meets the eligibility criteria for a participating provider's existing low-income or COVID-19 program.

### How to Apply

Eligible households must **both apply for the program and contact a participating provider to select a service plan.**

There are three ways for eligible households to apply:

1. **Contact a [participating broadband provider \(/emergency-broadband-benefit-providers\)](#)** directly to learn about their application process. If you are unable to apply through them directly, you will have to apply using option 2 or 3 below, and then contact a participating provider to select an eligible plan.
2. **Go to [GetEmergencyBroadband.org](http://GetEmergencyBroadband.org) (<http://GetEmergencyBroadband.org>)** to apply online and to find participating providers near you. After you apply, you will have to contact a participating provider to select an eligible plan.
3. **Call 833-511-0311 for a mail-in application or [print a copy \(/how-to-apply/\)](#)**, and return it along with copies of documents showing proof of eligibility to:

Emergency Broadband Support Center  
 P.O. Box 7081  
 London, KY 40742

After you received a notice that you have qualified for the program, households must contact a participating provider to select an Emergency Broadband Benefit eligible service plan.

**More Video: [En español \(https://youtu.be/M0WIN-4i\\_1A\)](https://youtu.be/M0WIN-4i_1A) | [American Sign Language \(https://youtu.be/ERrCGJIsFzw\)](https://youtu.be/ERrCGJIsFzw)**

**[Help Has Arrived \(/news-events/notes/2021/05/13/help-has-arrived\)](#)**: The Emergency Broadband Fund is now available to help eligible American households connect to broadband; the Emergency Connectivity Fund will soon help schools and libraries.

**Apply Now**  
 (<https://getemergencybroadband.org>)



## Get More Consumer Information

Check out the [Broadband Benefit Consumer FAQ for more information about the benefit \(/consumer-faq-emergency-broadband-benefit\)](/consumer-faq-emergency-broadband-benefit).

## Which Broadband Providers Are Participating in the Emergency Broadband Benefit?

Various broadband providers, including those offering landline and wireless broadband, are participating in the Emergency Broadband Benefit. [Find broadband service providers \(/emergency-broadband-benefit-providers\)](/emergency-broadband-benefit-providers) offering the Emergency Broadband Benefit in your state or territory.

Broadband providers can find more information about how to participate [here \(/emergency-broadband-benefit-program\)](/emergency-broadband-benefit-program).

## Consumer Outreach Toolkit

Outreach partners: [The toolkit page \(/emergency-broadband-benefit-outreach-toolkit\)](/emergency-broadband-benefit-outreach-toolkit) includes downloadable Emergency Broadband Benefit logos, social media images, fact sheets, and other sample outreach content and materials that can be customized and co-branded for consumer awareness campaigns.

## Request a Speaker

FCC consumer experts are available to explain the Emergency Broadband Benefit at your event.

**FCC Speaker Request** ([mailto:EBBspeakers@fcc.gov?subject=Emergency Broadband Benefit Speaker Request&body=Hello, I am interested in having an FCC consumer expert share information about the Emergency Broadband Benefit at an upcoming event. Please fill in the following information: %0d%0aYour name:%0d%0aYour organization or institution: %0d%0aYour email and phone contact:%0d%0aBest time\(Eastern Time\) to call you:](mailto:EBBspeakers@fcc.gov?subject=Emergency%20Broadband%20Benefit%20Speaker%20Request&body=Hello,%20I%20am%20interested%20in%20having%20an%20FCC%20consumer%20expert%20share%20information%20about%20the%20Emergency%20Broadband%20Benefit%20at%20an%20upcoming%20event.%20Please%20fill%20in%20the%20following%20information%3A%20%0d%0aYour%20name%3A%0d%0aYour%20organization%20or%20institution%3A%20%0d%0aYour%20email%20and%20phone%20contact%3A%0d%0aBest%20time(Eastern%20Time)%20to%20call%20you%3A))

## American Sign Language Video

### Emergency Broadband Benefit Program (America...



[Watch this ASL video \(https://youtu.be/ERrCGJlsFzw\)](https://youtu.be/ERrCGJlsFzw) to learn about the Emergency Broadband Benefit, who is eligible and how to apply.

## Emergency Broadband Benefit Webinar

### Emergency Broadband Benefit...



# Become an Outreach Partner

The FCC is mobilizing people and organizations to help share important consumer information about the Emergency Broadband Benefit. To participate, please fill out and submit the form below:



**Email \***

## [Open Optional Form Fields](#)

Subscribe

## [Privacy Act Statement](#)

For more information, please contact the FCC at [broadbandbenefit@fcc.gov](mailto:broadbandbenefit@fcc.gov) ([mailto:broadbandbenefit@fcc.gov?subject=Emergency Broadband Benefit Outreach Participation&body=Hello, my organization is interested in participating in Emergency Broadband Benefit outreach efforts with the FCC. Please contact me at: \[please include your name, organization or institution, email and phone contact\]](mailto:broadbandbenefit@fcc.gov?subject=Emergency%20Broadband%20Benefit%20Outreach%20Participation&body=Hello,%20my%20organization%20is%20interested%20in%20participating%20in%20Emergency%20Broadband%20Benefit%20outreach%20efforts%20with%20the%20FCC.%20Please%20contact%20me%20at:%20[please%20include%20your%20name,%20organization%20or%20institution,%20email%20and%20phone%20contact])).

Watch this webinar for an overview of the Emergency Broadband Benefit, eligibility information, and enrollment procedures, and a preview of outreach tool kit materials developed for partners and the public to use to create awareness about the program.

- **Download webinar slides:** [PowerPoint \(/sites/default/files/fcc\\_ebb\\_webinar\\_slides\\_accessible\\_final.pptx\)](/sites/default/files/fcc_ebb_webinar_slides_accessible_final.pptx) | [PDF \(/sites/default/files/fcc\\_ebb\\_webinar\\_slides\\_accessible\\_final.pdf\)](/sites/default/files/fcc_ebb_webinar_slides_accessible_final.pdf)

## News Media/Press Resources

Resources for news media outlets are available at [www.fcc.gov/emergency-broadband-benefit-media-resources \(/emergency-broadband-benefit-media-resources\)](http://www.fcc.gov/emergency-broadband-benefit-media-resources).

## Bureau/Office:

[Consumer and Governmental Affairs \(https://www.fcc.gov/consumer-governmental-affairs\)](https://www.fcc.gov/consumer-governmental-affairs)

## Tags:

[Broadband Consumer Issues \(/tags/broadband-consumer-issues\)](/tags/broadband-consumer-issues) - [Consumers \(/tags/consumers\)](/tags/consumers) - [Emergency Benefit Broadband Program \(/tags/emergency-benefit-broadband-program\)](/tags/emergency-benefit-broadband-program)



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